

QUALITY POLICY

Askham Consulting (Pty) Ltd is committed to safely and reliably delivering the highest standard of Quality in the Occupational Hygiene services we provide to our customers. Askham Consulting's goal is to achieve a high level of customer satisfaction always. Management are committed to Business Excellence as encapsulated by the following principles:

- i. All inspection activities shall be undertaken impartially by all Askham Consulting personnel, including it's contractors.
- ii. We shall deliver services that meet or exceed the expectations of our customers, shareholders and employees. We shall comply with all our established procedures, quality standards, safety standards and applicable regulations.
- iii. We are accountable for the quality of our work and shall perform to the best of our capability always to protect people, processes, assets and the environment.
- iv. We shall communicate our Quality Policy to our customers, shareholders and employees and solicit their inputs to enable us to meet their expectations. We shall actively promote this policy across all levels of our employees to encourage them to embrace quality as their personal commitment.
- v. We shall strive to achieve customer satisfaction through supplying on-time quality services as per our commitment.
- vi. We shall ensure that all our personnel understand and fully implement our Company's policies/objectives and are able to perform their duties effectively through an ongoing training program.
- vii. We shall comply with the requirements of SANS 17020:2012 (Section 8.1.2) Quality Management System (QMS) and continually improve the effectiveness of our systems through a Plan-Do-Check-Act approach.



Mr LG Askham
Managing Director